

TERMS OF USE

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS OF USE CAREFULLY BEFORE USING THIS WEBSITE. All users of this site agree that access to and use of this site are subject to the following terms and conditions and other applicable law. If you do not agree to these terms and conditions, please do not use this site.

Return Policy

CHECKPOINT SECURITY SOLUTIONS, LLC offers a 30 day return policy for most all products on our website with the exception special orders, custom orders, and batteries are not returnable for refund. Any items prohibited for refund are generally returnable for exchange if defective and under warranty. A stocking fee of 25% and the return shipping cost may also apply on returns.

We do not charge any restocking fees whatsoever providing the following conditions are met:

1. You must obtain an RMA number from us via email returns@checkpointsecurity.net or phone 504-577-2323
2. Your RMA number must be clearly marked on the outside of the shipping package.
3. Product (s) being returned must be packed securely in a separate shipping box. You cannot simply affix shipping labels / postage or write directly on the product package box itself and ship it in that manner.
4. Product must be received at our warehouse location within 30 days of the order date.
5. Products being returned must be in new and re saleable condition, including the product's packaging and any manuals and documentation included with the product. Any product returned appearing used, improperly packaged, with items missing, without the complete documentation materials, or any of these documents being marked or tattered will either be refused for return or incur a 25% restocking fee. Customer will be responsible for any reshipping fees for any item ('s) that are refused for return.

Please note that shipping charges are not refundable. If the item was shipped to you using "Free Shipping", then the original shipping cost to send the package will be deducted from your refund. Also be advised that all costs associated with returning a product are the sole responsibility of the purchaser regardless of the reason for the return.

Free Shipping Terms

CHECKPOINT SECURITY SOLUTIONS, LLC currently offers free shipping for all orders shipping to the "lower 48" States that exceed \$99.00 in product. Orders shipped outside the US and to PR, HI, AK and military address do not apply to this offer. All other orders will be based on order weight as calculated by the shopping cart.

Shipment Shortages

All claims of shipment shortages must be made in writing via email to returns@checkpointsecurity.net within 7 days of receiving your order. CHECKPOINT SECURITY SOLUTIONS, LLC maintains video documentation of all orders processed for a limited time period and therefore time is of the essence in order for us to review shipping department video and verify any shortage claims.

Product Warranties

All product warranties are manufacturer warranties. CHECKPOINT SECURITY SOLUTIONS, LLC will assist customers in obtaining warranty service as per the following guidelines:

Parts DOA or failing within 45 days of order date will be replaced with new part upon receipt of defective part. Any part failures exceeding 45 days from order date *may* be subject to being sent for repair depending on manufacturer specific policy. Customer shall bear all shipping expenses for manufacturer warranty claims.

Legal

As a user of this website and or customer of CHECKPOINT SECURITY SOLUTIONS, LLC by purchasing products or services via this website, you agree that any legal proceedings, claims or suits arising out of the use of this site or related to the purchase of products or services from CHECKPOINT SECURITY SOLUTIONS, LLC via this website brought by either party shall be filed in JEFFERSON PARISH, State of LOUISIANA.

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Trademarks

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Warranty Disclaimer

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Limitation of Liability

CHECKPOINT SECURITY SOLUTIONS, LLC shall not be liable for any special or consequential damages that result from the use of, or the inability to use, the materials on this site or the performance of the products, even if has been advised of the possibility of such damages. Applicable law may not allow the limitation of exclusion of liability or incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Typographical Errors

In the event that a product is mistakenly listed at an incorrect price, CHECKPOINT SECURITY SOLUTIONS, LLC reserves the right to refuse or cancel any orders placed for product listed at the incorrect price. reserves the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is cancelled, shall issue a credit to your credit card account in the amount of the incorrect price.

Term; Termination

These terms and conditions are applicable to you upon your accessing the site and/or completing the registration or shopping process. These terms and conditions, or any part of them, may be terminated by without notice at any time, for any reason. The provisions relating to Copyrights, Trademark, Disclaimer, Limitation of Liability, Indemnification and Miscellaneous, shall survive any termination.

Notice

CHECKPOINT SECURITY SOLUTIONS, LLC may deliver notice to you by means of e-mail, a general notice on the site, or by other reliable method to the address you have provided to.

Participation Disclaimer

CHECKPOINT SECURITY SOLUTIONS, LLC does not and cannot review all communications and materials posted to or created by users accessing the site and is not in any manner responsible for the content of these communications and materials. You acknowledge that by providing you with the ability to view and distribute user-generated content on the site, is merely acting as a passive conduit for such distribution and is not undertaking any obligation or liability relating to any contents or activities on the site. However, reserves the right to block or remove communications or materials that it determines to be (a) abusive, defamatory, or obscene, (b) fraudulent, deceptive, or misleading, (c) in violation of a copyright, trademark or; other intellectual property right of another or (d) offensive or otherwise unacceptable to in its sole discretion.

Indemnification

You agree to indemnify, defend, and hold harmless CHECKPOINT SECURITY SOLUTIONS, LLC, its officers, directors, employees, agents, licensors and suppliers (collectively the "Service Providers") from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation of these terms and conditions or any activity related to your account (including negligent or wrongful conduct) by you or any other person accessing the site using your Internet account.

Third-Party Links

In an attempt to provide increased value to our visitors, CHECKPOINT SECURITY SOLUTIONS, LLC may link to sites operated by third parties. However, even if the third party is affiliated with, has no control over these linked sites, all of which have separate privacy and data collection practices, independent of. These linked sites are only for your convenience and therefore you access them at your own risk. Nonetheless, seeks to protect the integrity of its web site and the links placed upon it and therefore requests any feedback on not only its own site, but for sites it links to as well (including if a specific link does not work).